Please complete and return to Anne Clewley, Head Teacher at head3002@welearn365.com, who will acknowledge receipt and explain what action will be taken.

If your complaint is about the Head Teacher, please complete and email to our Chair of Governors, Mr Alex Quinn at quinn.a@welearn365.com

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| **Your name**: |
| **Pupil’s name (if relevant):** |
| **Your relationship to the pupil (if relevant):** |
| **Address:****Postcode:****Day time telephone number:****Evening telephone number:** |
| **Please give details of your complaint** |
| **What action has been taken so far (including staff member who has dealt with it) or solutions offered:** |
| **What actions do you feel might resolve the problem at this stage? What outcome are you expecting?** |
| **Are you attaching any paperwork? If so, please give details.** |
| **Signature:****Date:** |
|  |
| *Official use* |
| *Date acknowledgement sent:* |
| *By who:* |
| *Complaint referred to:* |
| *Date:* |